





Date: February 2009

ACGC Draft Report

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Objectives

- 1. Measure the awareness, knowledge, and perceptions of Global Poverty as an issue in Alberta;
 - Perceived importance of global poverty compared to other social issues
 - Awareness and knowledge of global poverty
 - Awareness and knowledge of agencies involved in addressing global poverty
 - Awareness of programs to address global poverty
 - Perceived effectiveness of programs
 - Role of Canada in addressing global poverty
 - Government involvement in addressing global poverty
 - Role of other countries in addressing global poverty
- 2. Identify the interest level and motivators of Albertans as strategic planning inputs for the members.
- 3. Leverage the information from the study to raise awareness of; Global Poverty, of ACGC, and of their members through the media.

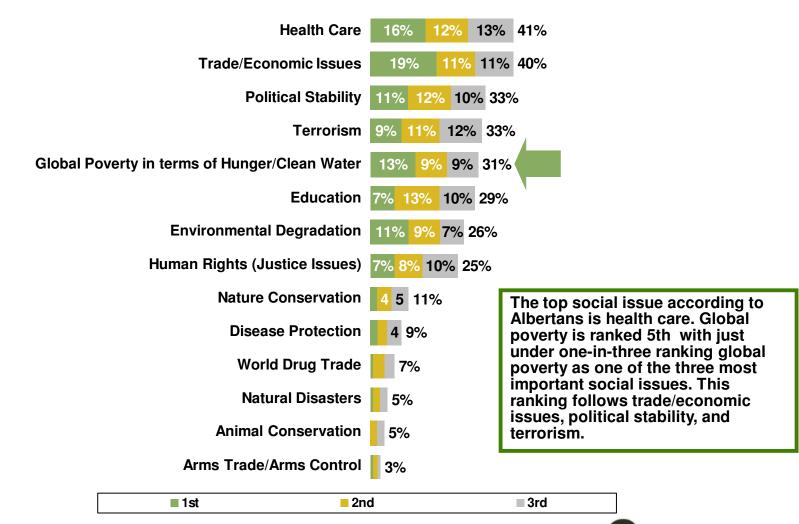
Methodology



- Online survey of 801 Albertans
 - Sample taken from the Angus Reid Forum
 - The study was in field from January 12th 16th, 2009
 - The results presented have a margin of error of \pm 3.46, 19 times out of 20.
- Questions 5-13 were also put on the Angus Reid National Omnibus; a representative audience of 1000 Canadians to gauge opinions and understandings of global poverty on a National scale.
 - This study was in field from January 16-19th, 2009.
- The questionnaire was developed by Angus Reid Strategies and ACGC.
- All data analysis was conducted by Angus Reid Strategies.

The Importance of Global Poverty as an Issue

Poverty ranks in the top 5 social issues from a global perspective



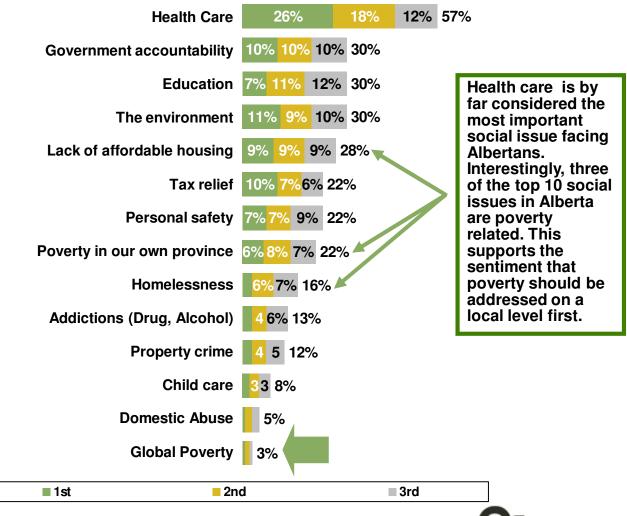
Base: All respondents (n=801)

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Q2. From the list of global social issues, please indicate which you personally feel are the 3 most important.

Health care is the most important local issue, although local poverty issues combined would rank higher





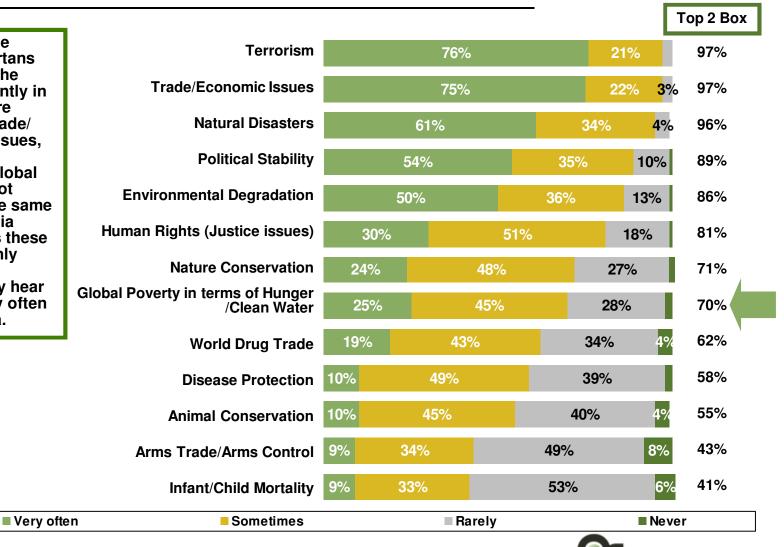
Base: All respondents (n=801)

Q3. Now thinking on a more local level, what do you feel are the most important issues facing Albertans today?

Global Poverty is not in the news as frequently as other issues

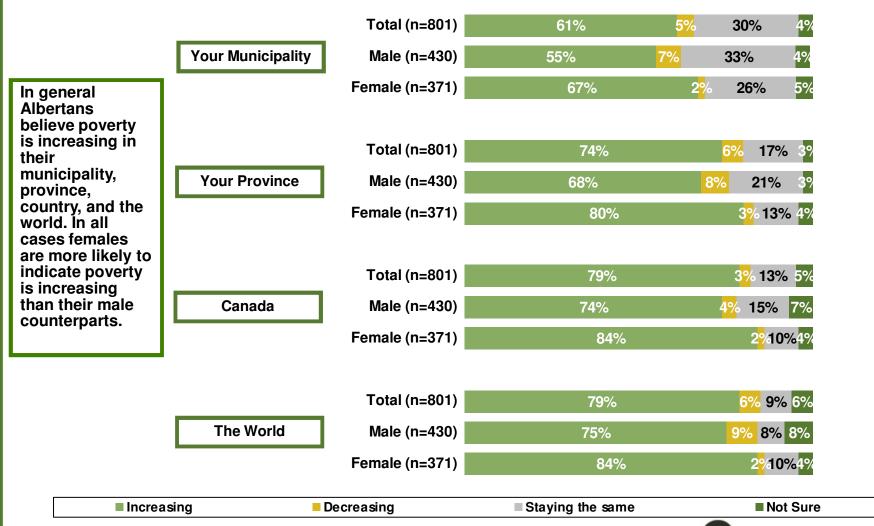


The top three issues Albertans hear about the most frequently in the media are terrorism, trade/ economic issues. and natural disasters. Global poverty is not receiving the same level of media exposure as these issues as only one-in-four indicate they hear about it very often in the media.



Base: All respondents (n=801)

Nearly 80% of Albertans believe poverty is increasing in Canada and abroad



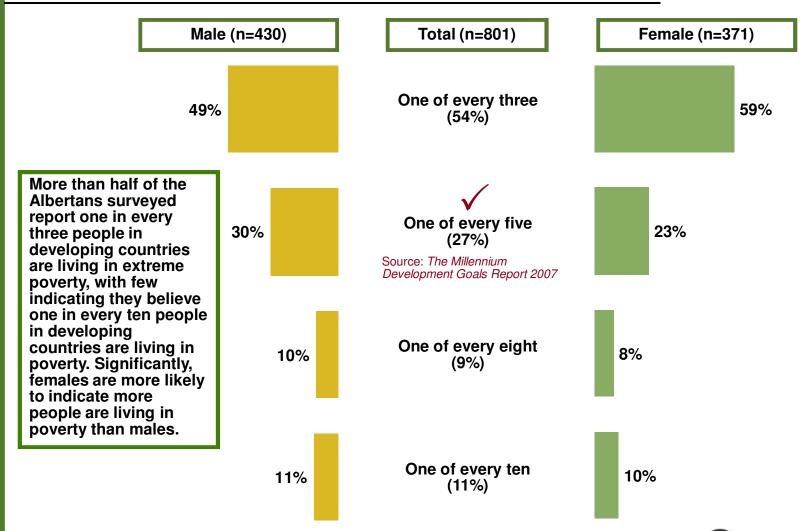
Base: All respondents

Q4. Do you think the number of people living in poverty in each of the following areas is...

How Albertans Understand Global Poverty



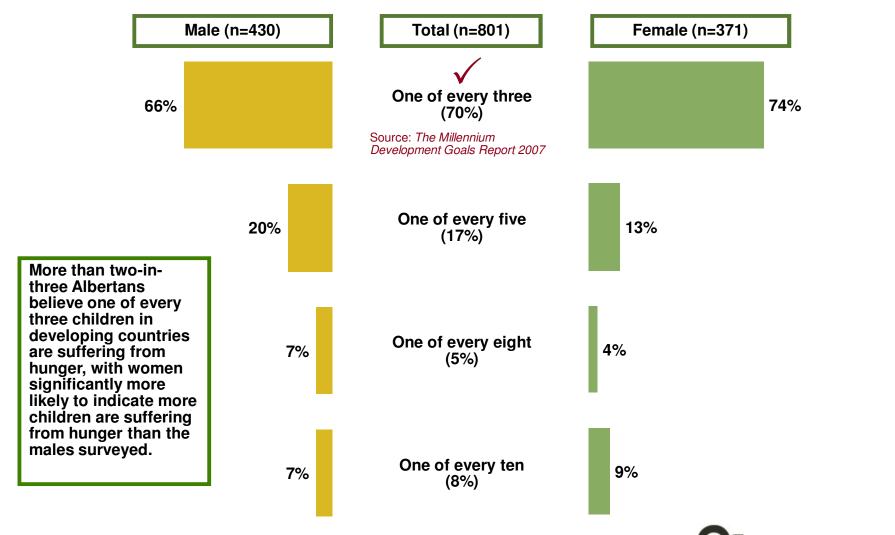




Base: All respondents Q25. How many people in developing countries do you believe are living in extreme poverty (defined by the United Nations as living on less than \$1.00 per day)?

Albertans correctly estimate that one third of children in developing countries suffer from hunger

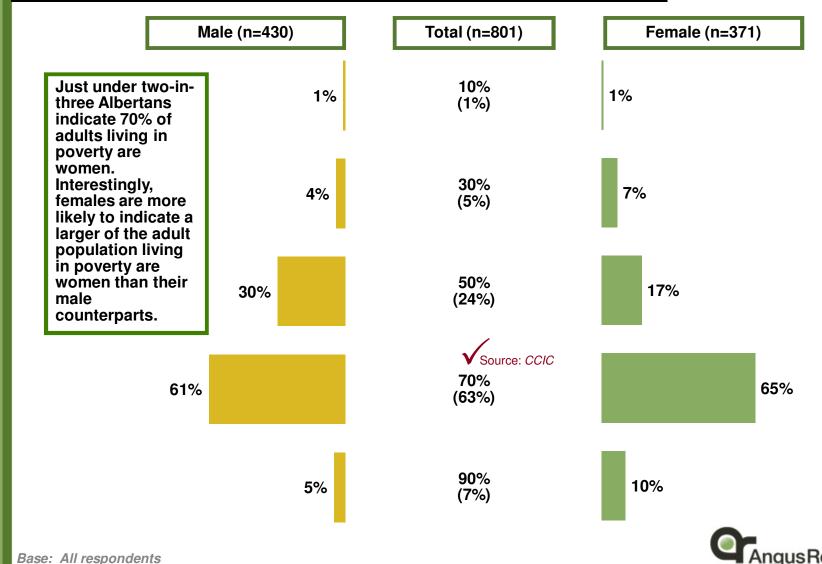




Base: All respondents

Q26. How many children in developing countries do you believe suffer from hunger?

Albertans, regardless of gender, are equally aware of the fact that poverty affects far more women in developing countries than men



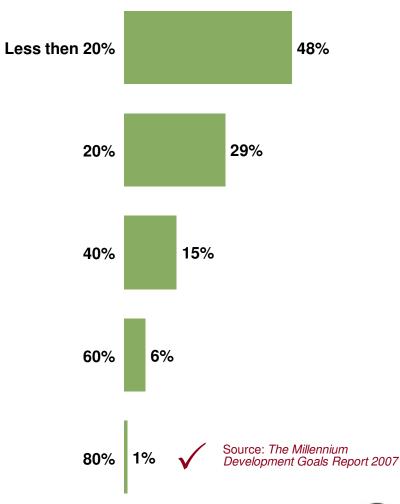
Q29. What percentage of adults living in poverty would you estimate are women?

Most Albertans incorrectly believe children in developing countries are not receiving education



Albertans do not think many children in developing countries are receiving education, as nearly one-half of the Albertans surveyed indicate less than 20% of children in developing countries are currently receiving some form of primary education.

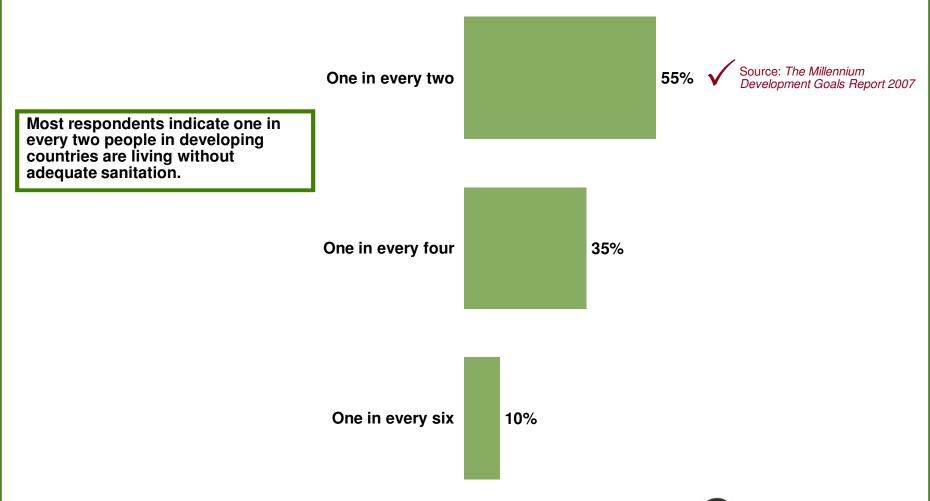
This may lead to the incorrect assumption that standard of living goals such as food, healthcare, and education are more out of reach than they are.



Base: All respondents (n=801)
Q27. What percentage of children in developing countries do you believe are currently receiving some form primary education?



The majority of respondents (55%) are aware one in every two people in developing countries are living without adequate sanitation

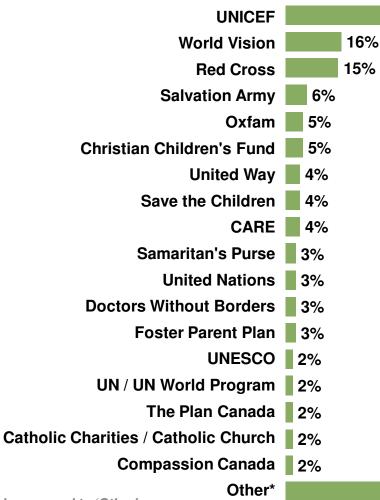


Base: All respondents (n=801)

Q28. How many people in developing countries would you believe live without adequate sanitation?

Awareness of Groups Addressing Global Poverty

Outside of UNICEF, Awareness of Global Poverty Agencies Difficult to Achieve



On an unaided basis, nearly onehalf of the Albertans surveyed indicate UNICEF comes to mind when they think of those working to reduce global poverty, distantly followed by World Vision, Red Cross, and the Salvation Army.

45%

30%

While UNICEF was used in an example earlier in the survey and may have contributed to a slightly higher percentage, the list demonstrates that even larger, national agencies do not top of mind awareness.

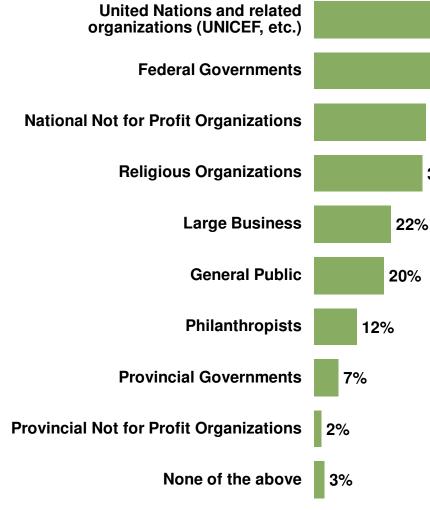
*All mentions of 1% or less moved to 'Other'

Base: All respondents (n=801)

Q16. Please provide the first three names of not for profit organizations that come to mind when you think o those that that work to reduce global poverty.



Albertans believe Federal Government and Federal Organizations are most Responsible for Global Poverty



Nearly three-in-four respondents report United Nations related organizations are responsible for addressing global poverty, closely followed by two-in-three reporting federal governments' responsibility. National Not for Profit Organizations and Religious Organizations are a distant third and fourth with one-in-three Albertans indicating these organizations are responsible for addressing global poverty.

73%

67%

32%

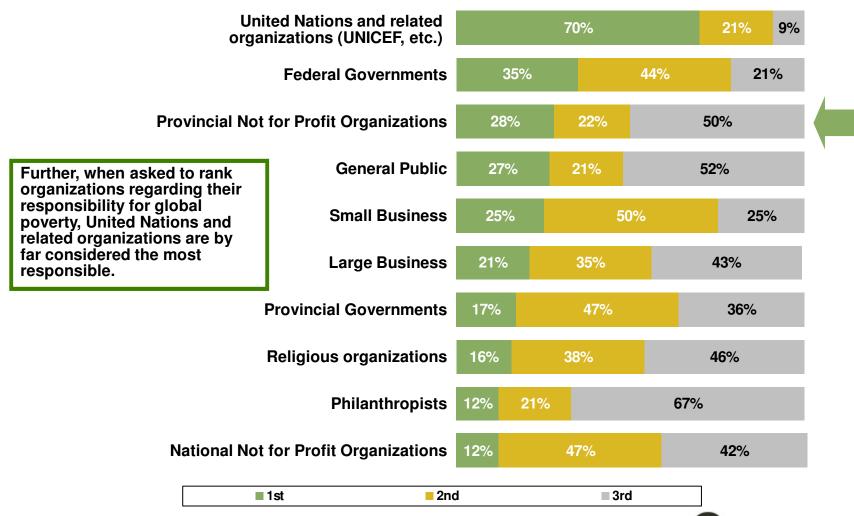
31%

Base: All respondents (n=801)

Q14. Considering the following, which groups do you feel are responsible for addressing global poverty issues?

Ranking of Groups Responsible for Global Poverty





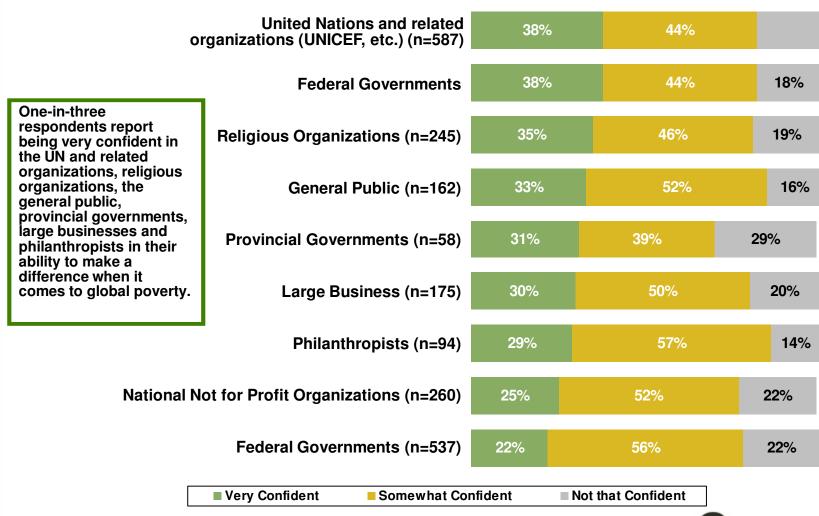
Base: Alberta respondents

Q14A. Thinking of the groups you felt were responsible for global poverty issues, please put them in order of which you feel are most responsible.



Confidence in Groups Making a Difference – Global Poverty







Top of Mind Awareness of Global Poverty Agencies is relatively consistent across age groups

		Age							
	Total (n=801)	25 or Younger (n=61)	26-35 (n=188)	36-45 (n=140)	46-55 (n=175)	56+ (n=237)			
UNICEF	45%	36%	54%	51%	50%	33%			
World Vision	16%	25%	18%	14%	14%	15%			
Red Cross	15%	7%	16%	21%	8%	19%			
Salvation Army	6%	3%	5%	6%	4%	10%			
Oxfam	5%	8%	7%	2%	5%	5%			
Christian Children's Fund	5%	5%	6%	5%	7%	2%			
United Way	4%	2%	4%	6%	4%	3%			
Save the Children	4%	0%	1%	1%	8%	5%			
CARE	4%	0%	1%	5%	4%	6%			
Samaritan's Purse	3%	2%	2%	2%	6%	3%			
United Nations	3%	2%	4%	1%	2%	4%			
Doctors Without Borders	3%	0%	4%	4%	3%	2%			
Foster Parent Plan	3%	0%	4%	4%	1%	3%			
UNESCO	2%	3%	1%	0%	2%	6%			
UN / UN World Program	2%	10%	3%	1%	1%	2%			
The Plan Canada	2%	2%	3%	2%	2%	1%			
Catholic Charities / Catholic Church	2%	0%	1%	2%	2%	3%			
Compassion Canada	2%	7%	3%	1%	1%	0%			
Other mentions	30%	33%	23%	30%	30%	34%			

*All total mentions of 1% or less moved to 'Other' Base: All respondents

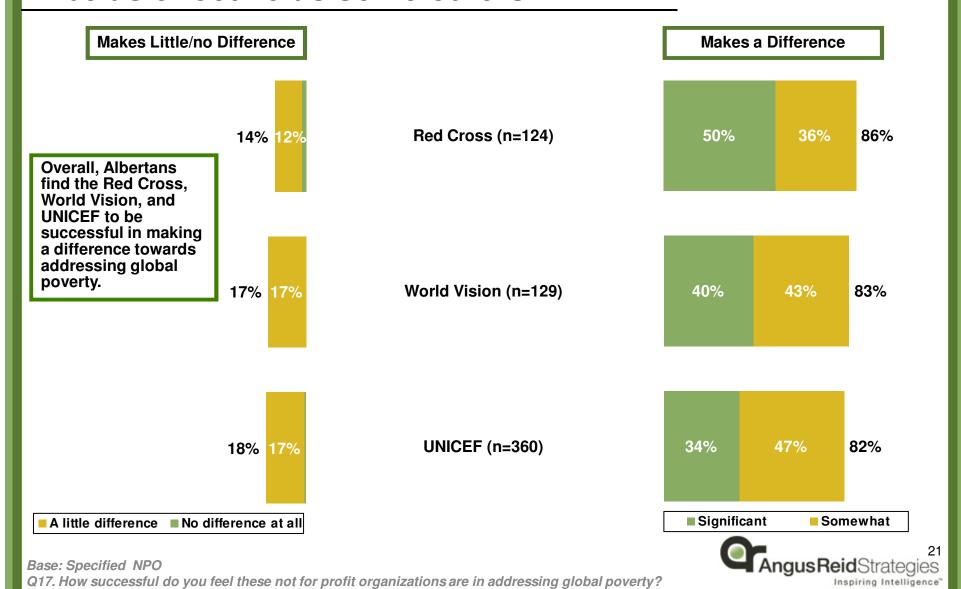
Top 3 by age

Q16. Please provide the first three names of not for profit organizations that come to mind when you think of those that that work to reduce global poverty.



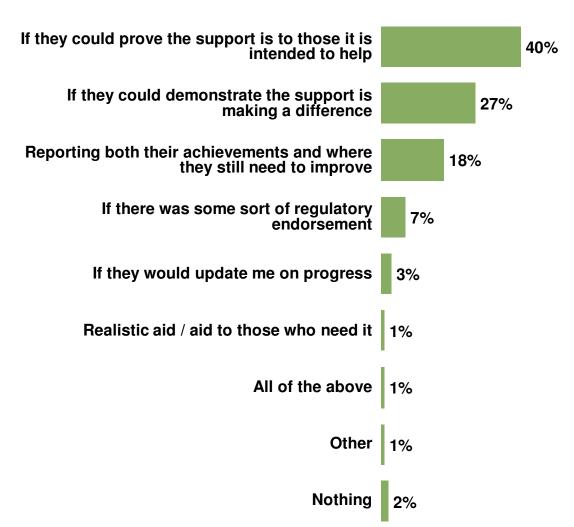
While UNICEF has higher top of mind awareness, they are not perceived to be as effective as some others





Accountability is the key motivator for Albertans to increase support (Aided)





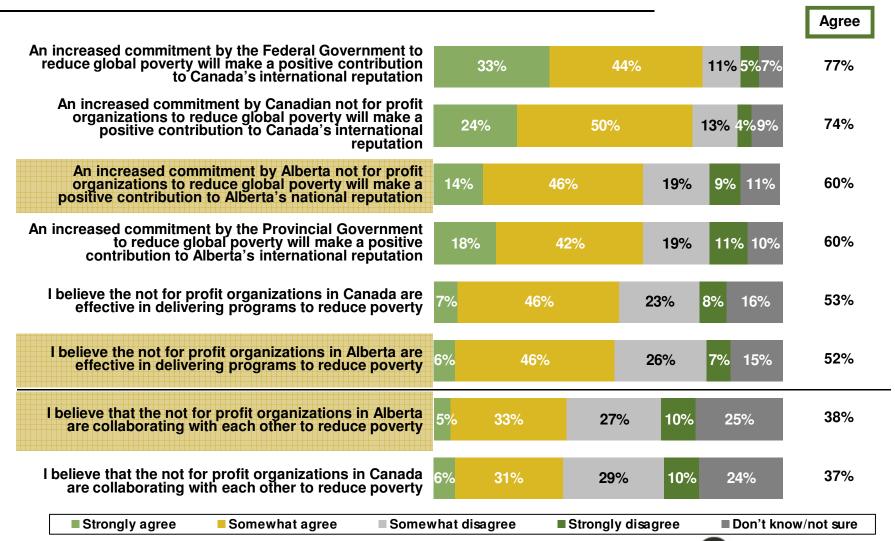
According to Albertans, organizations addressing global poverty need to be more transparent, as two-infive Albertans report that if organizations helping those in need could prove the support is going to those it's intended to help they would be more inclined to support the organizations. Furthermore, just over onein-four report if the organizations could demonstrate the support is making a difference they would be more inclined to support them, followed by just under one-in-five reporting the organization would need to show both their achievements and where they still need to improve.

Base: All respondents (n=801)
Q18. When thinking about organizations that help those in need, which of the following would make you moi inclined to support them?



Poverty Support and Canada's Reputation are well linked





Base: All respondents (n=801)

Q19. How much do you agree or disagree with each of the following statements?

Women and those 26-35 are more confident of Alberta agencies ability to impact our reputation



Agree

		Age				Gender						
	Total (n=801)	25 or Younger (n=61)	26-35 (n=188)	36-45 (n=140)	46-55 (n=175)	56+ (n=237)	Male (n=430)	Female (n=371)				
An increased commitment by the Federal Government to reduce global poverty will make a positive contribution to Canada's international reputation.	77%	70%	84%	77%	75%	75%	73%	82%				
An increased commitment by Canadian not for profit organizations to reduce global poverty will make a positive contribution to Canada's international reputation.	74%	77%	80%	69%	74%	70%	70%	78%				
An increased commitment by Alberta not for profit organizations to reduce global poverty will make a positive contribution to Alberta's national reputation	60%	62%	69%	66%	56%	54%	55%	67%				
An increased commitment by the Provincial Government to reduce global poverty will make a positive contribution to Alberta's international reputation.	60%	62%	68%	61%	59%	53%	53%	68%				
I believe the not for profit organizations in Canada are effective in delivering programs to reduce poverty	53%	59%	62%	45%	54%	49%	49%	58%				
I believe the not for profit organizations in Alberta are effective in delivering programs to reduce poverty	52%	57%	55%	46%	49%	54%	53%	51%				
I believe that the not for profit organizations in Alberta are collaborating with each other to reduce poverty	38%	44%	41%	40%	36%	33%	36%	40%				
I believe that the not for profit organizations in Canada are collaborating with each other to reduce poverty	37%	48%	43%	36%	33%	34%	36%	38%				

Base: All respondents

Q19. How much do you agree or disagree with each of the following statements?



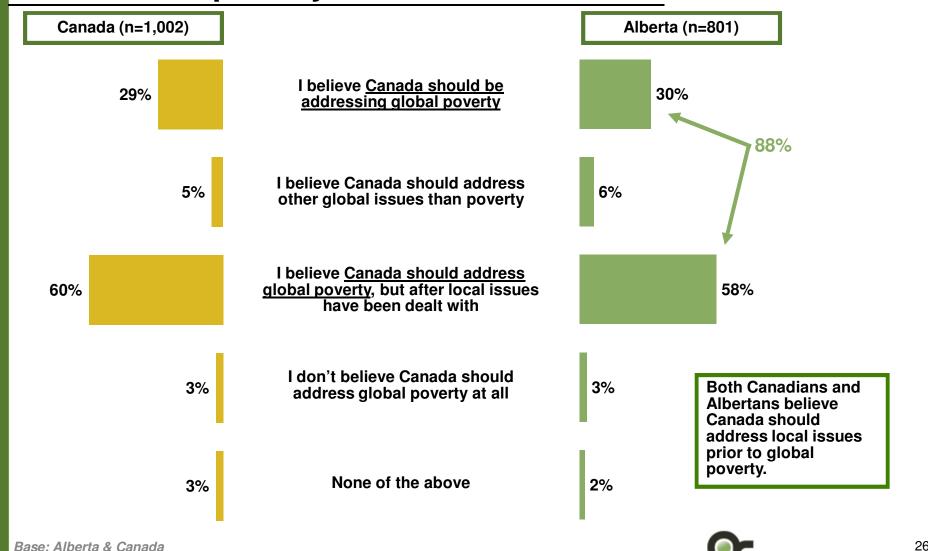
Role of Canada and Provincial Governments in Addressing Global Poverty

88% of Albertans want Canada to address global poverty; but 58% want local poverty addressed first

Q10. Please indicate which of the following statements best describes your view on Canada's involvement

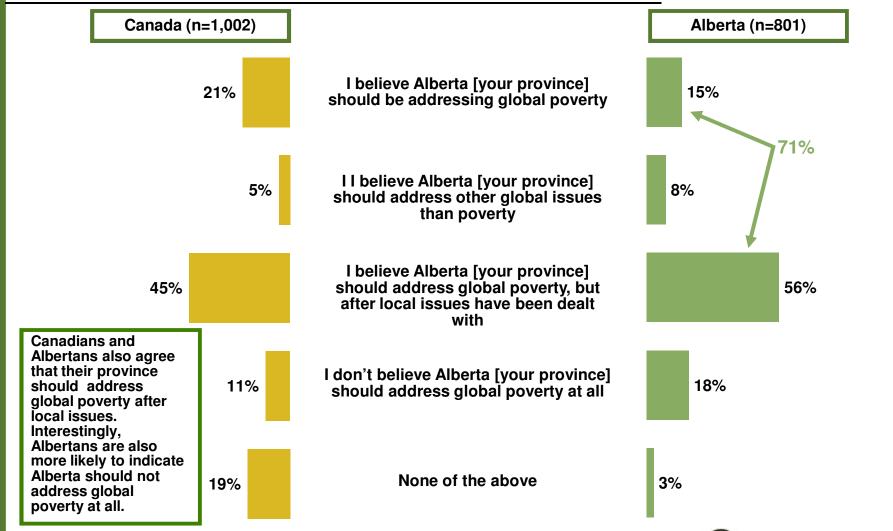
with regards to with global poverty.





71% of Albertans want the Province to address global poverty; but 56% want local poverty addressed first



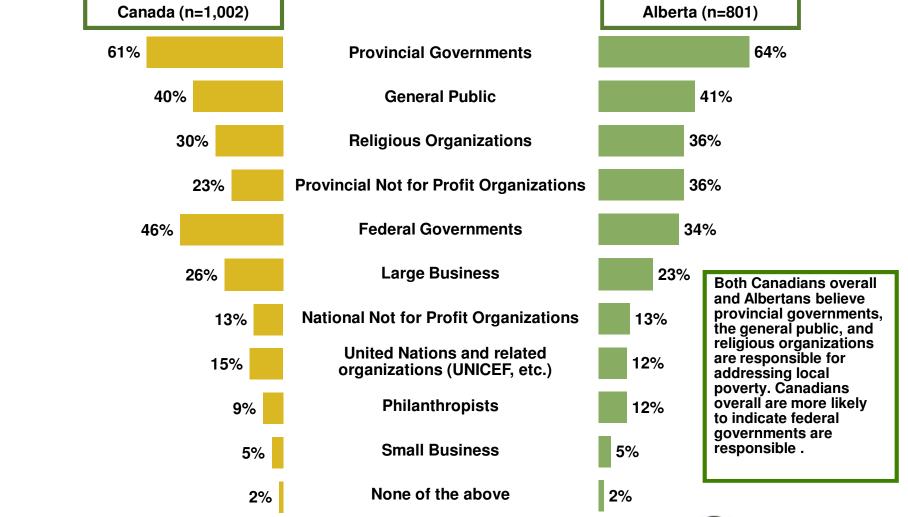


Base: Alberta & Canada

Q11. Please indicate which of the following statements best describes your view on Alberta's involvement with regards to global poverty.



Albertans agree with the rest of Canada that local poverty should be addressed by their Province

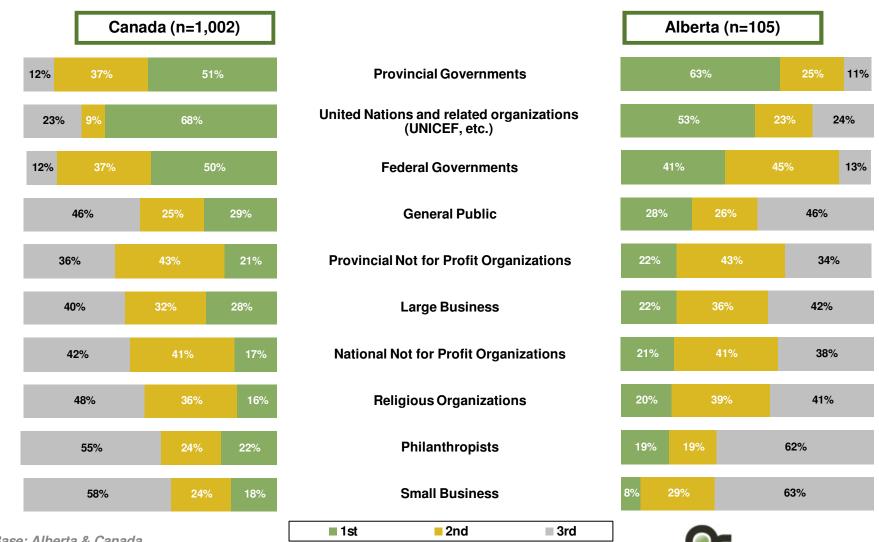


Base: Alberta & Canada Q12. Considering the following, which groups do you feel are responsible for addressing local poverty issues?



Ranking of Groups Responsible for **Local Poverty**





Base: Alberta & Canada

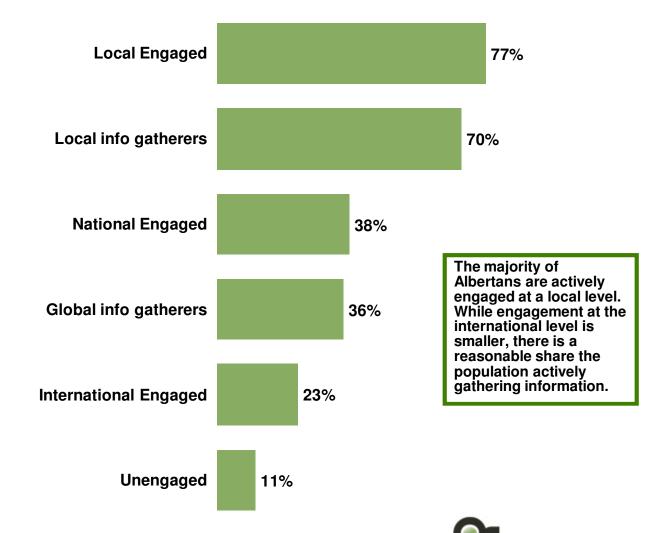
Q12A. Thinking of the groups you felt were responsible for local poverty issues, please put them in order of which you feel are most responsible.



Canadians and Albertans Views on Helping Those in Need

Level of Engagement

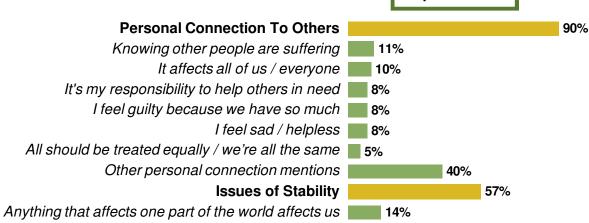




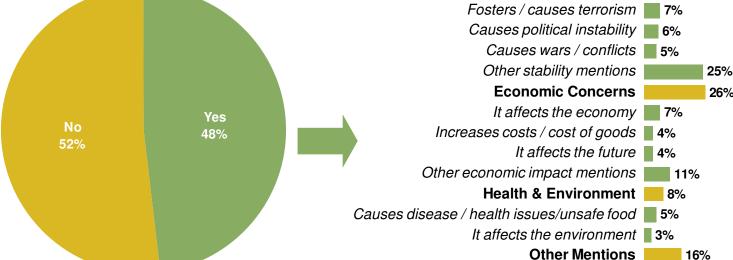
Base: All respondents (n=801)

Of those that feel personally affected by poverty, their reason is one of personal connection to others

Albertans are split when it comes to whether they are personally affected by global poverty. Of those that do, 90% of respondents who feel the issue of global poverty affects them, expressed a personal connection to others, while considerably fewer were concerned with economic stability, the economy, or other reasons.



Don't know/Nothing



Q20. Do you feel the issue of global poverty affects you personally?

Base: All respondents (n=801)

Q20A. How do you feel the issue of global poverty affects you personally?

Base: Felt the issue of global poverty affects personally (n=383)



responses.

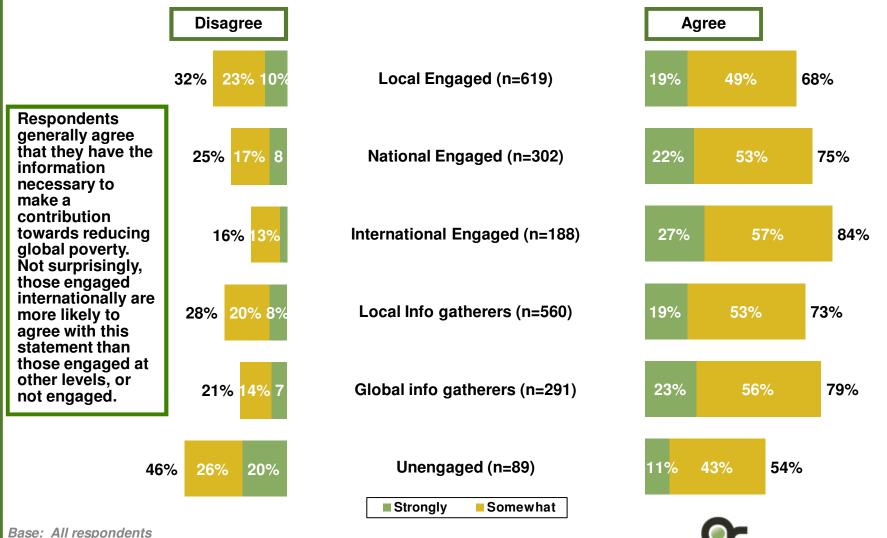
*Note: Totals are >

100% due to multiple

26%

Top Mentions*

The more local level of engagement, the less likely people are to feel they have enough information to make a contribution

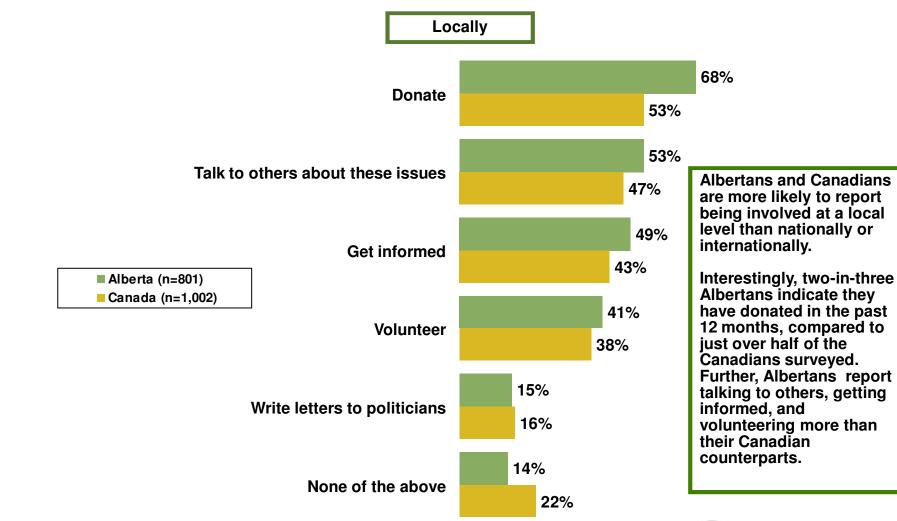


Q24. Please indicate if you agree or disagree with the following statement "I have the information necessary to make a contribution (in time, money, or advocacy) towards reducing global poverty".

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Inspiring Intelligence

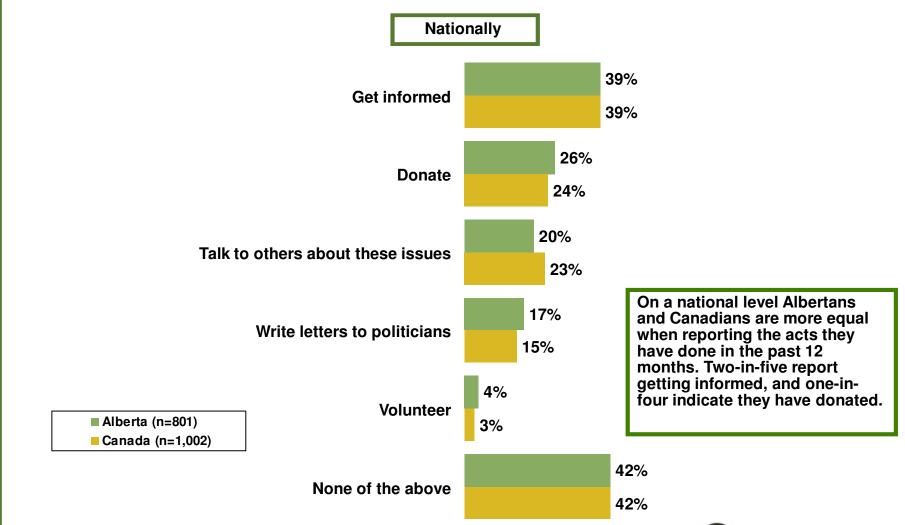
At a local level, Albertans claim to do more about helping those in need the rest of Canada



Angus Reid Strategies

Base: All respondents

At a National level, Albertans claim to do roughly the same as other Canadians

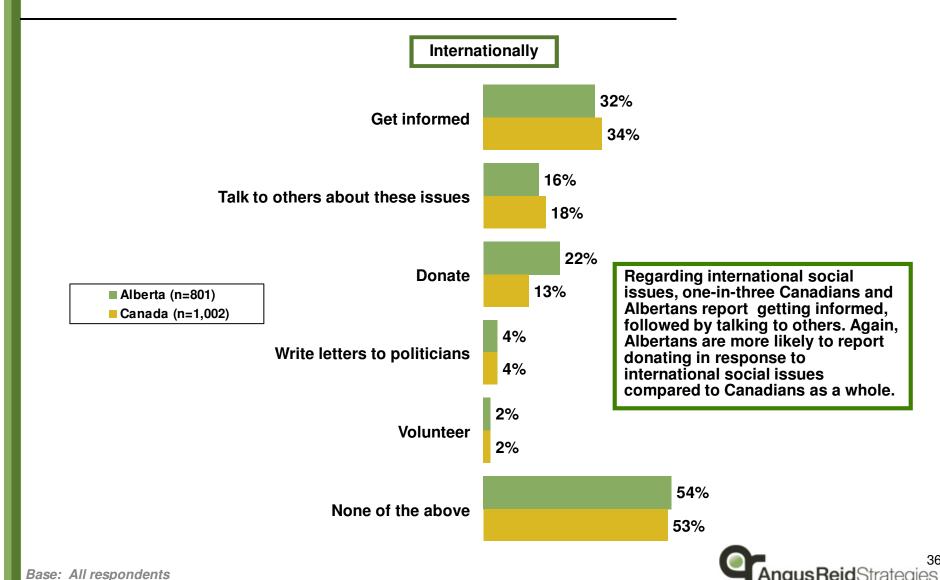


Base: All respondents

Q5. Which of the following, if any, have you done to help those in need in the past 12 months?

At a Global level, Albertans claim to donate significantly more than the rest of Canada

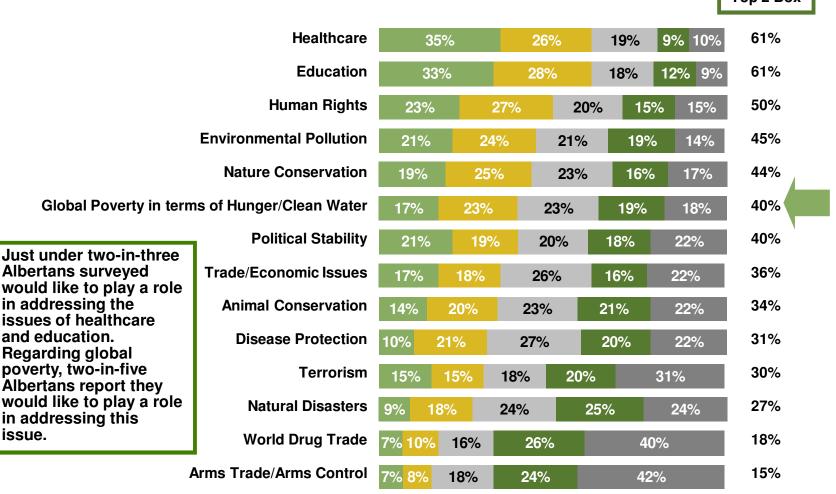
Q5. Which of the following, if any, have you done to help those in need in the past 12 months?



Issues Albertans Would Personally like to Play a Role in Addressing







3

4

2

Base: Alberta respondents (n=801)

Albertans surveyed

issues of healthcare and education.

in addressing the

Regarding global poverty, two-in-five

in addressing this

issue.

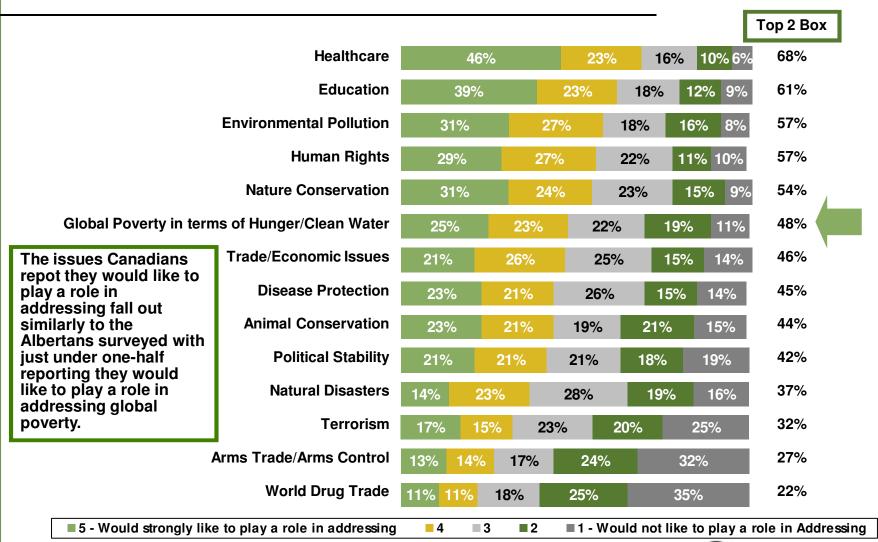
■ 1 - Would not like to play a role in Addressing

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■ 5 - Would strongly like to play a role in addressing

Issues Canadians Would Personally like to Play a Role in Addressing





Base: Canadian respondents (n=1,002) Q6. Which of the following issues, if any, would you personally like to play a role in addressing?



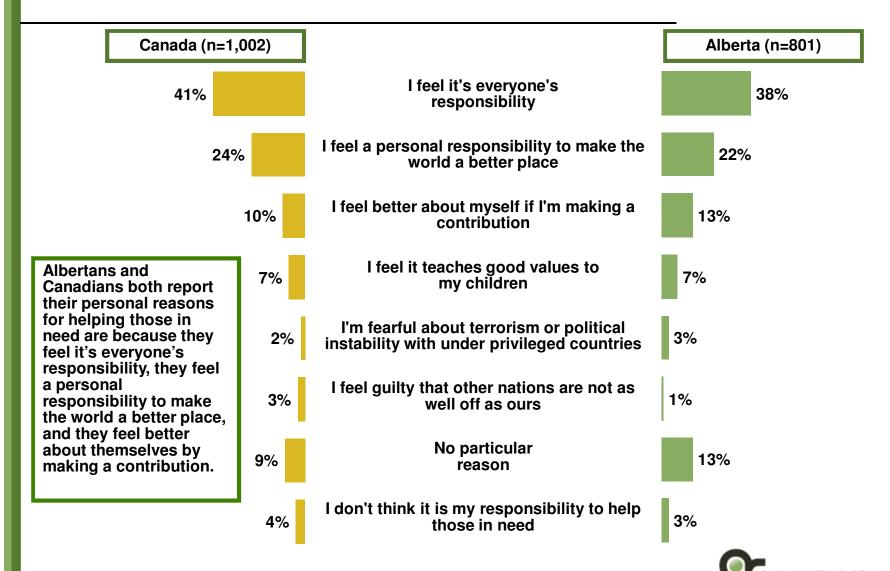
Issues Respondents Would Personally like to Play a Role in Addressing - Summary

Top 2 Box

	Alberta	Canada
Healthcare	61%	68%
Education	61%	61%
Human Rights	50%	57%
Environmental Pollution	45%	57%
Nature Conservation	44%	54%
Global Poverty in terms of Hunger/Clean Water	40%	48%
Political Stability	40%	42%
Trade/Economic Issues	36%	46%
Animal Conservation	34%	44%
Disease Protection	31%	45%
Terrorism	30%	32%
Natural Disasters	27%	37%
World Drug Trade	18%	22%
Arms Trade/Arms Control	15%	27%



Personal Reasons for Helping Those in Need

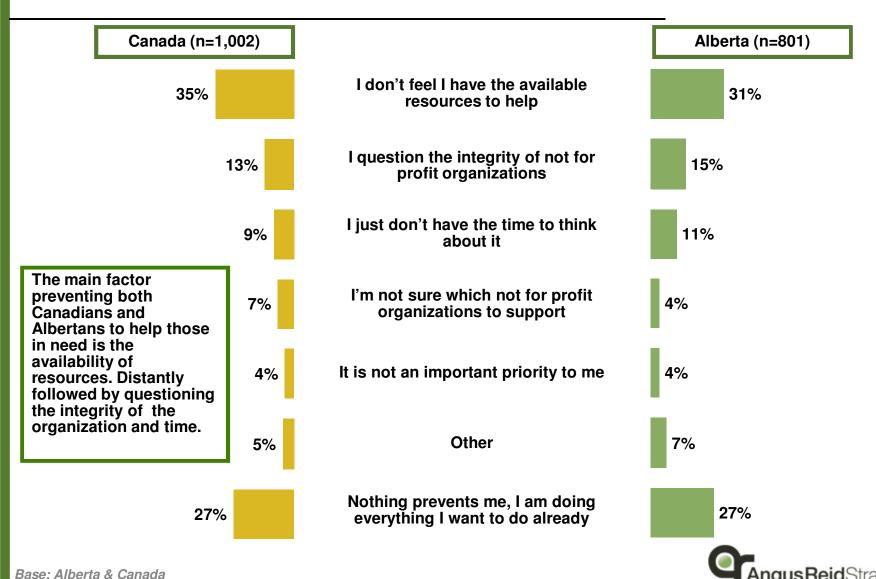


Base: Alberta & Canada

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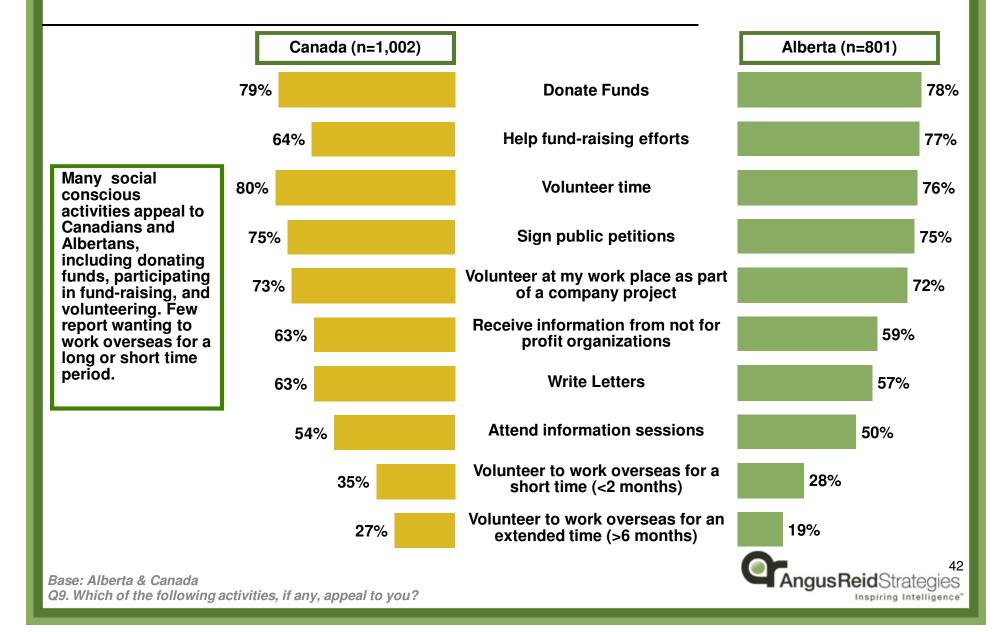
Inspiring Intelligence

Factors Preventing Helping Those in Need

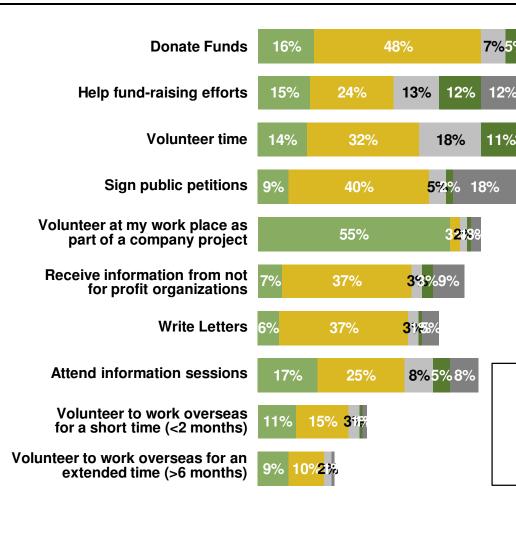


Q8. What, if anything, prevents you from doing more to help those in need?

Appeal of Activities Alberta Vs. Canada



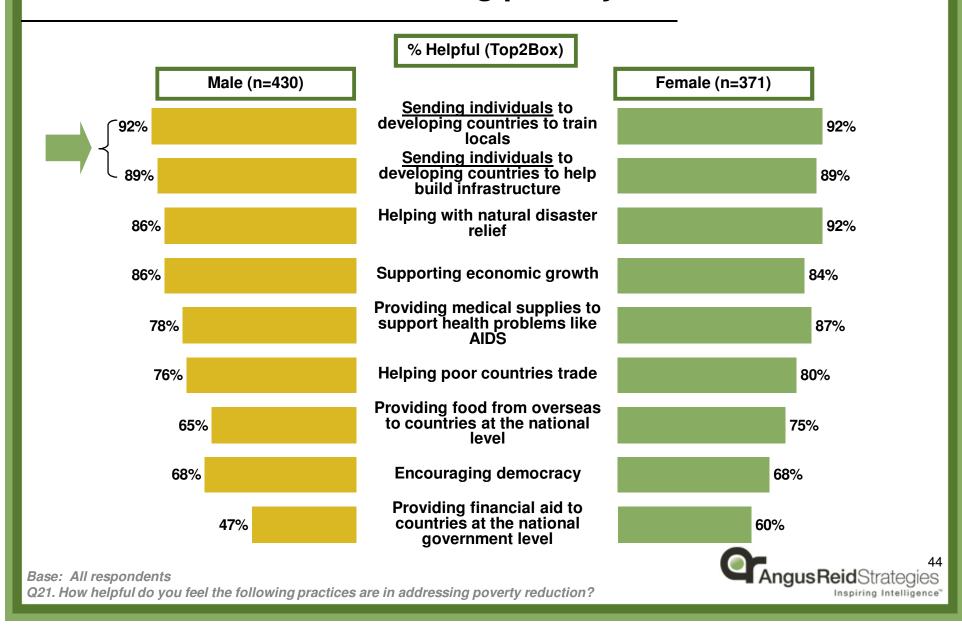
Albertans want to donate from home, and volunteer through corporate projects



The majority of activities are preferred through home, with the exception of volunteering; more prefer to do this through a work project than individually. Volunteering overseas was more popular for men and those under the age of 35.

- Through my work place
- Through contact at my home
- Through activities e.g sports , the arts
- Through my children's school
- Through businesses I patronize

Albertans believe 'hands on' support is the most effective in addressing poverty issues



Benefits of Providing Poverty Reduction Support to Developing Countries (Aided)

				Gender				
	Total (n=801)	25 or Younger (n=61)	26-35 (n=188)	36-45 (n=140)	46-55 (n=175)	56+ (n=237)	Male (n=430)	Female (n=371)
Contribute to global political stability	64%	80%	67%	57%	59%	65%	67%	60%
Preventing breeding grounds for terrorism	55%	46%	48%	50%	55%	66%	60%	49%
Demonstrating good values	53%	51%	62%	56%	50%	46%	53%	54%
Improving the moral standard of a society	52%	43%	57%	62%	48%	46%	48%	57%
Ultimately stronger overseas economies will create a stronger economy at home	50%	48%	49%	52%	50%	52%	52%	49%
Feeling good about having helped those in need	45%	57%	59%	49%	36%	36%	40%	52%
Improved international reputation	43%	44%	53%	44%	40%	36%	43%	43%
Supporting developing countries will result in a more positive trade balance at home	43%	48%	45%	45%	42%	38%	40%	46%
Improve the environmental impact	39%	51%	41%	42%	41%	31%	38%	40%
Gaining political allies	27%	44%	30%	25%	27%	22%	31%	23%
Not feeling guilty about living in a more privileged nation	16%	18%	20%	14%	15%	14%	16%	16%
Other	3%	2%	2%	4%	2%	5%	2%	5%
Nothing	1%	0%	0%	1%	2%	0%	1%	0%
Don't know	0%	0%	1%	0%	1%	0%	0%	1%

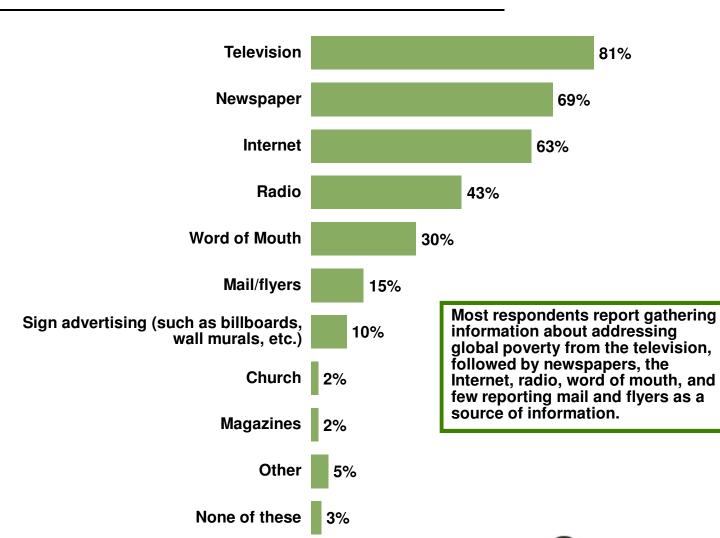
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Base: All respondents

Q22. Which of the following, if any, do you feel are benefits of providing poverty reduction support to developing countries?



Mass media is still the primary resource for Global Poverty Information



Base: All respondents (n=801)

Q23. From which of the following sources do you gather information about addressing global poverty?



Executive Summary

- Global Poverty is a salient issue, ranking in the top 5 from a global perspective.
 Further, 88% of Albertans believe poverty is increasing both at home and abroad.
 - Health care, trade/economic issues, political stability, and terrorism are all considered more important global issues than global poverty.
- On a more local level, Global Poverty becomes more challenging as many Albertans find it difficult to put it in context from a local perspective; 71% believe global poverty should be addressed at a Provincial level, but 56% of those believe local poverty must be addressed first.
- When asked about the importance of social issues at a provincial level, Albertans don't make the Global Poverty awareness connection. Further, the awareness of local agencies that address Global Poverty is low and hard to achieve.
- In terms of who is responsible, Albertans and Canadians believe UN and related organizations, and federal governments should be taking the lead in decreasing global poverty.
 - Respondents are very confident in the abilities of these organizations to help reduce the effects of global poverty.
 - Having said that, Albertans believe that direct government aid is the least effective means of helping to reduce poverty; there is much more confidence with hands-on help
- Albertans believe both federal and provincial governments within Canada should be helping to reduce global poverty.

Executive Summary

- When it comes to engagement levels, most Albertans are engaged at a local level.
 More Albertans are collecting information about global issues than are actually involved.
- Albertans, however, are in fact quite knowledgeable about the issue of Global Poverty. Further, Albertans are very generous in terms of providing support to organizations, thus more support towards ending global poverty will likely be the result of more education on the issue.
 - Most respondents prefer to donate through their home, but volunteer time through corporate projects
 - Of those willing to go overseas, males and those under age 35 are more likely
- While Albertans have confidence in agencies, many believe agencies need to be more transparent in how support is used in order for more public support to be granted. Accountability seems to be the key motivator in Albertans providing more support, while lack of resources is the most common reason for not providing as much as respondents would like.
- In terms of identifying the benefits of poverty reduction, respondents clearly saw the link between political and economic stability to poverty reduction. On an unprompted basis, however, 90% viewed poverty affecting them personally due to a feeling of personal connection with those suffering; so while there are economic and political benefits, most engage for reasons of moral compassion.

Recommendations

- In terms of a public relations platform, three salient points to consider are:
 - Poverty is a key issue: Poverty ranks in the top 5 global issues, half of Albertans feel it affects them personally, and 90% said it's due to the connection with those suffering.
 - The overwhelming majority of Albertans believe it's a growing problem; Nearly 80% of Albertans believe poverty is growing both at home and abroad
 - Albertans are both compassionate and generous: Albertans have a high level of engagement in poverty related issues, and are motivated most by reasons of personally connecting to those suffering.
- In terms of reaching Albertans and motivating them for greater levels of engagement, provincial agencies' unique angle is that they are primarily hands-on organizations, sending support directly.
 - Word of mouth through those involved, and publishing facts/results would be effective means of raising awareness and engagement levels
 - Links and context to local poverty issues should be considered
 - With the strong interest in government support and corporate volunteer projects, ACGC may consider pursuing government/corporate projects that sponsor hand-on programs as an alternative for the Province and Canada to direct aid.
- It is unlikely that formal 'branding' strategies will be an effective means of increasing levels of engagement, and more likely that word of mouth from those involved and information dissemination about achievements will bring results.

